

INSIGHT DLP Appliance Quick Start Guide

This document details the steps necessary to set up the appliance for the first time, set the primary appliance networking information, and reset the default password. These steps will need to be followed on all appliances in the organization. After completing this initial configuration, you can add and manage all appliances from a central web console. Refer to the [INSIGHT Administration Guide](#) for more detailed information.

1. Unpack the INSIGHT DLP Appliance

The appliance is shipped with the following components:

- Appliance
- Rack mounting kit
- Quick Start Guide (this document)
- U/L Safety instructions
- Rack mounting instructions
- AC power cord(s)

2. Record Setup Information

Refer to the [INSIGHT Administration Guide](#) for a table to record IP addresses to setup your appliance. This guide can be downloaded from <https://support.insightdlp.com> or from any INSIGHT DLP Appliance web UI by connecting to the port labeled **MGMT** and navigating to the default IP address (10.10.12.13). Click [**Help**] for the guide.

3. Rack the Appliance

Rack the Appliance prior to bootstrap configuration. Refer to the rack mounting kit instructions provided in the box for mounting the appliance.

4. Network the Appliance

You will need to connect the appliance to your network. The physical appliance is managed via the port labeled **MGMT**. For the Symantec Data Loss Prevention components to access the network, you will need to also connect a network cable to the port labeled **DLP**. We recommend you connect these two cables prior to running the bootstrap configuration wizard.



Appliance Rear Panel NIC Layout
(will required access to INSIGHT Support Portal)

5. Bootstrap Configuration

You will need a keyboard and monitor plugged into the appliance for the initial configuration wizard. This method is quicker and easier and does not require special configuration of an additional computer.

To access the bootstrap wizard:

1. Plug a keyboard into an available USB port on the back of the appliance.
2. Connect a monitor to the available VGA port.
3. Power on the appliance

You will see the system go through the basic boot functions. Once the appliance login prompt is displayed, enter the following:

User: appuser
Password: Chang3m3!

4. Complete First Boot setup by issuing the command:
5. Enter your network information as prompted.

For DNS and NTP you may provide multiple entries on one line. Separate them with a comma only.

Example: 0.pool.ntp.org,time.nist.gov

6. When prompted, change the password for the appuser.



Do not lose this password as you will need it to continue the setup.

Continue the setup on the appliance web interface by going to the IP address you set on port 5000 via https. For example, https://<configured_IP>:5000



Appliance First Boot Overview